

APPENDIX 1

SERVICE SUMMARIES

RECOMMENDATIONS DUE 01 AUGUST 2013 – 31 OCTOBER 2013

SERVICE	Complete	Delayed but rescheduled	Superseded	Total
CHILDREN & FAMILIES	1		1	2
CUSTOMER & SUPPORT SERVICES	4			4
ECONOMIC DEVELOPMENT	1			1
FACILITY SERVICES	1			1
IMPROVEMENT & HR	9	3		12
PLANNING & REGULATORY SERVICES	1	1		2
STRATEGIC FINANCE	2	4		6
TOTAL	19	8	1	28

RECOMMENDATIONS DUE AFTER 31 OCTOBER 2013

SERVICE	Complete	On Course	Total
CHILDREN & FAMILIES		3	3
CUSTOMER & SUPPORT SERVICES		5	5
ECONOMIC DEVELOPMENT		5	5
FACILITY SERVICES		5	5
IMPROVEMENT & HR		6	6
PLANNING & REGULATORY SERVICES	1	5	6
ROADS & AMENITY SERVICES		1	1
STRATEGIC FINANCE		10	10
TOTAL	1	40	41